

## Our Providers



**Dr. Joseph DiCola** has practiced cardiology in the Attleboro area for more than 25 years. A graduate of the College of Medicine & Dentistry of New Jersey, he completed his internship, residency, and Cardiology Fellowship at Rhode Island Hospital. Dr. DiCola is a Clinical Assistant Professor of Medicine at Boston University School of Medicine.

### **Joseph DiCola, MD, FACC**

**Medical School:** University of Medicine and Dentistry of New Jersey  
**Training:** Rhode Island Hospital  
**Fellowship:** Rhode Island Hospital  
**Board Certified:** Cardiovascular Disease and Internal Medicine



**Dr. Ronald Pigeon** received his Bachelor of Arts from Cornell University, NY. Dr. Pigeon then completed his Masters of Science and Doctorate of Philosophy in the field of Microbiology at the University of Rochester, NY. His PhD thesis work focused on therapies for childhood meningitis and was published in several peer-reviewed scientific journals. Dr. Pigeon later earned his medical degree from the State University of NY at Syracuse, followed by a residency and fellowship in Cardiovascular Medicine at Boston University. In addition to his primary responsibilities at Sturdy Memorial Hospital,

### **Ronald Pigeon, PhD, MD, FACC, FASE, CBNC**

**Medical School:** S.U.N.Y. Health Science Center  
**Training:** Boston Medical Center/Boston University  
**Fellowship:** Boston Medical Center  
**Board Certified:** Cardiovascular Disease, Internal Medicine, Nuclear Cardiology, and Echocardiography



**Dr. George Waters** is a 1994 graduate of Boston University School of Medicine. He then completed his internship and residency in the Boston University School of Medicine training program. From 1997 to 1998 Dr. Waters served as a Chief Medical Resident and Assistant Professor at the Boston University School of Medicine. He then completed his three year Cardiology Fellowship at Boston University School of Medicine with a special interest

### **George Waters, MD, FACC**

**Medical School:** Boston University School of Medicine  
**Training:** Boston Medical Center/Boston University  
**Fellowship:** Boston Medical Center  
**Board Certified:** Cardiovascular Disease

He is board certified in Cardiology and is recognized as a Fellow of the American College of Cardiology. Dr. DiCola is the chief of Cardiology at Sturdy Memorial Hospital. He has advanced training in Echocardiography, Nuclear Cardiology, Cardiac CT, and Pacemaker implantations.

In his free time, Dr. DiCola enjoys traveling and is an avid bicycle enthusiast, and also enjoys spending time with his four children.

Dr. Pigeon continues his commitment to teaching as an Clinical Assistant Professor of Medicine at Boston Medical Center. Dr. Pigeon is quadruple-board certified in Internal Medicine, Cardiology, and also the advanced subspecialties in Echocardiography and Nuclear Cardiology. His particular interest in heart imaging techniques has led to his completion of the highest level of training possible in Echocardiography, including Transesophageal Echocardiography. In addition to his board certifications, he is recognized as both a Fellow of the American College of Cardiology and a Fellow of the American Society of Echocardiography. He strives to deliver the most current evidenced-based diagnostic and therapeutic modalities to our community.

In his free time, Dr. Pigeon enjoys traveling and spending time with his wife and daughter.

in Invasive Cardiology. He has advanced training in diagnostic Cardiac Catheterization so that patients in need of this service can have them performed by a local physician. Dr. Waters joined Sturdy Memorial Associates in 2001, and is currently co-director of the Cardiac Catheterization Laboratory at Sturdy Memorial Hospital. Dr. Waters is a Clinical Assistant Professor of Medicine at Boston University School of Medicine. He is board certified in Cardiology and is recognized as a Fellow of the American College of Cardiology.

In his free time, Dr. Waters enjoys gardening, cooking, and spending time with his wife and three children.

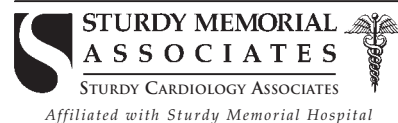
## Welcome to Sturdy Cardiology Associates



## STURDY CARDIOLOGY ASSOCIATES

2 Hayward Street, Attleboro, MA 02703  
 (508) 431-3600

[www.sturdycardiology.org](http://www.sturdycardiology.org)



EXCEPTIONAL CARDIAC CARE CLOSE TO HOME



## Welcome to Sturdy Cardiology Associates

Our goal is to provide the highest quality health care to our patients. We are providing the following information to you so that we can work together to meet your health care needs.

### Office Hours

Our general office hours are: Monday through Thursday, 8:30am – 5:00pm and Friday, 8:30am – 4:00pm.

### Phone Information

Our main phone number is (508) 431-3600. Our office phone hours are: Monday, Tuesday, and Thursday, 8:30am – 5:00pm; Wednesday, 9:00am – 5:00pm; and Friday, 8:30am – 3:00pm.

Our phones are forwarded to **our answering service** each day between 12:00pm and 2:00pm for lunch except on Wednesday from 11:30am – 1:30pm.

Our receptionists answer your calls and do their best to address your needs. If you require medical advice, they will forward a phone message to your provider. The provider will review the message and either they or their Medical Assistant will return your call as soon as they are available.



### On-Call Coverage

Our practice provides twenty-four hour coverage through an answering service when the office is closed. Our physicians are part of a larger group of Sturdy doctors who provide on-call coverage. If you have an emergency call 9-1-1. If you need to speak with a physician during non-office hours, the answering service will page the physician who is covering and that physician will call you back.



### Scheduling Appointments

We do our best to schedule appointment times that are convenient for you. Our receptionists will schedule your appointment with the appropriate Cardiologist.

### Canceling Appointments

We understand that unexpected issues come up that require patients to cancel and reschedule their appointments. We ask for **at least 24 hours notice** when canceling or rescheduling your appointment. This will allow us time to schedule another patient who may be in need of urgent care.

We also ask that you call us if you are going to be **late for your appointment**.

### What To Bring To Your Appointment

You should arrive for your appointment about **five minutes early** to check in at the front desk. We will ask for your **insurance card** each time you come so we are absolutely sure we have your current insurance information. We will also verify your home address, contact information, and collect any **co-pay** due.

[www.sturdycardiology.org](http://www.sturdycardiology.org)

### Cardiology Services

The Cardiology services we perform on site include stress testing, echocardiography, stress echocardiography and carotid studies.

### Referrals

Many health insurance companies require you to obtain a referral from your primary care physician before seeing a specialist. If your insurance requires a referral, you must obtain it prior to your scheduled appointment.

If you do not have a referral at the time of your appointment, you will be asked to sign a waiver stating that you will assume financial responsibility for your bill.

### Billing Procedures

We submit billing claims to your insurance company within a day or so of your visit. This is why we ask to see your insurance card each time you see the doctor. Most insurance companies send payment and an itemization of any patient co-pays, co-insurance or deductibles within a month. We then send you an invoice for these items, for which we expect prompt payment.

We know that some health expenses can be completely unexpected. If you cannot pay the full amount at once, please be sure to call our billing office to set up a payment plan.

We also recognize that health insurance can be confusing. Our billing staff is available to help you with any questions.

### Cell Phone Policy

We ask that you turn off your cell phone when you enter the building.

#### Our Providers

Joseph DiCola, MD  
Ronald Pigeon, MD  
George Waters, MD

To schedule an appointment, call  
(508) 431-3600



### Release of Medical Information

Federal laws require all health providers to maintain patient privacy. For patients 18 years of age or older, no health information can be released to another party without the consent of the patient, even to a spouse or other relative. We cannot release medical information without the patient (or parent) signing an authorization to do so. Please see our Privacy Policy for further information.

### Let Us Know How We Can Do Better!

We strive to continually improve the service to our patients. We welcome your feedback through our patient satisfaction surveys that are mailed to our patients. We encourage you to fill them out when you receive them. You can also contact our Practice Manager to discuss any issues or concerns you may have.

We appreciate that you have chosen us to provide your health care. Thank you!

